



STORRINGTON GLEBE SURGERY & PPG NEWSLETTER

5th EDITION – OCTOBER 2020



PPG UPDATE

Welcome to the 1st anniversary of our newsletter, which when it was launched we could not have envisaged that all our lives would significantly change dramatically over the following months.

During this unprecedented time the surgery has continued to function, albeit not in the usual way. Patients who have attended the recent flu clinics will have seen how well organised they have been. It was a very slick procedure with the emphasis being on the health and safety of both the patients and surgery staff during the process. The PPG, with the kind help of other volunteers, have supported these clinics on each occasion by helping with traffic management and patient access, as many had never visited the new surgery before. The feedback from patients has been very rewarding.

We are currently working with the practice to set up a virtual PPG meeting as we have been unable to meet face to face. This will allow us to discuss with the GPs and support staff any concerns patients have raised. The PPG are currently supporting the practice with a couple of other initiatives.

As always, we hope you find the newsletter informative but if you feel that are any other articles you think may be of interest, please contact the surgery, who will forward to me for my attention.

Stay safe and well.

Tony Sewell PPG (Chairman)

OUR NEW SURGERY



Armed Forces Veteran
friendly accredited
GP practice

FLU VACCINE & CORONAVIRUS (COVID 19)

Flu vaccination is important because:

- if you're at higher risk from coronavirus, you're also more at risk of problems from flu
- if you get flu and coronavirus at the same time, you may be more seriously ill
- it'll help to reduce pressure on the NHS and social care staff who may be dealing with coronavirus

Who can have the flu vaccine?



The flu vaccine is given to people who:

- are 65 and over (born on or before 31 March 1956)
- have certain health conditions
- are pregnant
- are in long-stay residential care
- receive a carer's allowance, or are the main carer for an older or disabled person who may be at risk if you get sick
- live with someone [who's at high risk from coronavirus](#) (on the NHS shielded patient list)
- frontline health or social care workers

Advice for people aged 50 to 64

If you're aged 50 to 64 and have a health condition that means you're more at risk from flu, you should get your flu vaccine as soon as possible.

Other 50 to 64 year olds should be contacted about a flu vaccine later in the year.

FOR URGENT MEDICAL PROBLEMS THAT CANNOT WAIT UNTIL THE SURGERY RE-OPENS PLEASE TELEPHONE THE NHS OUT OF HOURS SERVICE ON 111

COVID 19 PRECAUTIONS

We would like to remind our patients of the following

We still need to minimise the risks of COVID-19 by limiting the amount of people entering the building to protect both patients and staff. Please could we ask that if you need to book an appointment you do this by telephoning the Surgery 01903 742 942. A face to face appointment will be offered if it is deemed clinically necessary.

Thank you

STAFF UPDATE

We are pleased to welcome the following new permanent staff members –

Adam Kelly – Receptionist
Shane Smith – Receptionist/HCA

We have employed the following 'Bank' Receptionists to help out at busy times, cover for sickness and holidays –

Lisa Thomas
Debbie Cooling
Cheryl Creedon
Dani Strutton
Annabel Gaze



HIGH CALL VOLUMES

During the month of August the Glebe Surgery received over 8400 calls!

The figure for September was even higher at just over 9400 calls!



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NOTE FROM A NEW STAFF MEMBER

Hello, my name is Shane Smith and I have been working here at the Glebe Surgery since March 2020, right at the height of Covid. I took on the position of Bank Receptionist whilst I was on furlough from my previous job as Cabin Crew.

A full time position opened up, which included a Dual Role of Health Care Assistant and Receptionist, it was too good of an opportunity to turn down, so I gave up the skies to remain firmly on the ground.

I started full time from the 1st August and I am very much enjoying my dual role, I am still in training with a few of the Health Care roles still to learn, but am well on my way.

I look forward to speaking with you all on the phone and if you need to come to the surgery for an appointment, I look forward to meeting you all.

***** WHERE TO GET YOUR NEWSLETTER *****

Unfortunately due to the current Coronavirus situation we will only be producing this Newsletter via the Glebe Surgery Website glebesurgerystorrington.nhs.uk and the Storrington Community Partnership Page www.storrington.org.uk